Prior to ordering the myTAI\textsubscript{HEART} test for the first time, initial genotyping analysis must be performed on the patient (heart transplant recipient). To ensure a rapid turnaround time when ordering the myTAI\textsubscript{HEART} test, it is highly recommended to send a whole blood specimen to TAI Diagnostics prior to transplant, or at the time of transplant.

**REQUIRED SUPPLIES**

- Lavender top, EDTA whole blood collection tube
- Hospital / laboratory label with two patient identifiers
- Specimen biohazard bag and absorbent pad
- Parafilm
- myTAI\textsubscript{HEART} Test Requisition Form (available at [www.taidiagnostics.com](http://www.taidiagnostics.com) or by contacting Customer Support)
- Next Day / Overnight Shipping Label (If needed, contact TAI Diagnostics to request a pre-paid shipping label)

**RECIPIENT SPECIMEN COLLECTION AND SHIPPING**

1. Place a hospital / laboratory label containing at least two patient identifiers onto an EDTA whole blood collection tube.
2. Collect 0.5 - 2.0 ml of whole blood from the patient. Ensure that the cap of the blood tube is screwed on tightly and cover the top with Parafilm.
3. Place the specimen into a specimen biohazard bag with an absorbent pad.
4. All sections of the test requisition form must be completed. It is highly recommended to fax a copy of the form to TAI Diagnostics (1-888-300-9674). Include the following information for samples being sent for initial genotyping:
   a. TEST(S) REQUESTED SECTION: Select Recipient Genotyping (Recipient Specimen)
   b. SPECIMEN SOURCE: Under the Recipient Sample Section, check the whole blood box
   c. RECIPIENT SPECIMEN INFORMATION: Confirm the patient (recipient) specimen collection date and time (do not fill out the plasma spin information for this specimen).
5. Prior to shipping, it is recommended to fax a copy of the test requisition form to Customer Support (1-888-300-9674).
6. Confirm that at least two patient identifiers are listed on recipient specimen container and that the information matches what was documented on the test requisition form. Package and ship the specimen according to your laboratory procedure for shipping whole blood.

**SHIPPING ADDRESS:**

TAI Diagnostics
Attn: Clinical Laboratory
10101 Innovation Drive, Suite 600
Wauwatosa, WI 53226

**CONTACT US:**

[www.taidiagnostics.com](http://www.taidiagnostics.com)
[customersupport@taidiagnostics.com](mailto:customersupport@taidiagnostics.com)
PHONE: 1-888-214-3151 • FAX: 1-888-300-9674

TAI Diagnostics accepts deliveries Monday – Friday. Contact TAI Diagnostics if shipping samples outside of our normal business hours. The laboratory is closed on all major holidays. TAI Diagnostics will contact the requesting provider regarding unacceptable specimens and will discuss the options for proceeding at that time. It is important to note that specimens will be subject to rejection for the following reasons:

- Incomplete and unsigned test requisition form
- Improperly labeled tubes (missing patient identifiers)
- Improper shipment of specimens
- Inadequate quality or quantity of specimen